

United Utilities Water Limited PO Box 453 Warrington WA55 1SE

Telephone: 0345 672 3723

unitedutilities.com

Project number: 80063071.02

10 August 2023

Hello,

## We're starting preparation work in your area for our Vyrnwy Aqueduct Modernisation Programme

Following our community drop-in sessions held in spring this year, we're getting in touch to let you know that we're due to begin activity to prepare our working locations in your area.

**Preparing our working areas:** Before the aqueduct cleaning activity can begin, from Monday, 14 August you may notice our teams widening the access points to our work areas and carrying out hedge removal. We'll be working in private land between AP2035 and 39 – there's a map on the reverse of this letter which indicates these access point locations.

## Our next stage of work

The cleaning work is then due to begin in early September 2023. This involves inserting equipment into the aqueduct, which will then travel underground in stages to clean each section. We expect this phase of work will take up to 12 weeks to complete and we've been liaising with affected landowners.

## How our cleaning work may affect you

Our working hours will be between 8am and 5pm Monday to Friday. There may be an increase in noise and construction traffic while we carry out this work and our team will do all they can to minimise disruption to the community and road users.

Once complete, our cleaning equipment will be removed and our working areas temporarily reinstated. We'll continue to keep you updated as we have further work to carry out in the area on another line of the aqueduct system, which is expected to begin in 2025.

## Keeping in touch with us

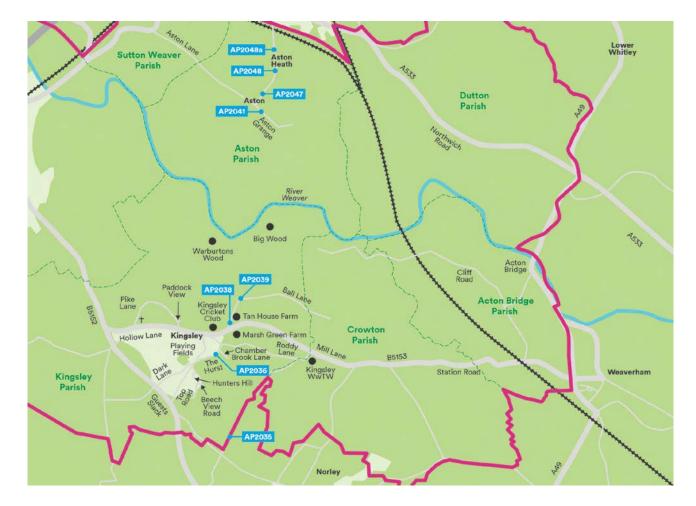
We understand this type of work can be inconvenient. Our team will be working closely with those who may be impacted and don't worry, your water and wastewater services will not be affected and can be used as normal.

If you have any questions you can call us on **0345 672 3723** quoting project number 80063071.02, contact us via our social media channels or complete the feedback form on our virtual exhibition site. We'll be happy to help.

You can find out more about our work by visiting our virtual exhibition at **www.uuhub.co.uk/vyrnwy** or simply scan this QR code to head straight there.



Thank you Customer Services Team



Access point information	
AP2035	Tanker and intermittent small vehicle access required during the cleaning activity
AP2036	Tanker and intermittent small vehicle access during the cleaning activity
AP2038	Tanker and intermittent small vehicle access during the cleaning activity
AP2039	Tanker and intermittent small vehicle access during the cleaning activity